


TREE

WALNUT WOOD
PROTECTION +
CARE

桃木的保護及保養





we want you to
love your
TREE pieces

我們希望您喜歡及愛護您所挑選的家具

A bit about walnut wood

Our luxuriously rich and dark chocolate walnut wood is a beautiful American hardwood featuring golden sapwood patterns and stunningly deep grains. The strength and natural resilience of this wood lends itself to incredibly durable pieces that, given the right care, will last a lifetime.

關於桃木

我們的深巧克力桃木採用美國產硬木，邊材帶金黃色及擁有漂亮的紋理。桃木堅固耐用，配合適當的保護，您的桃木家具幾乎可以永久使用。

Our eco-walnut wood

All of our walnut pieces are handcrafted from sustainably sourced walnut wood that comes from well managed forests in the U.S. so you can be assured that you own a beautiful and unique piece that is the real sustainable deal!

Personality traits

It is important to appreciate that the very nature of solid wood makes every single piece unique. The colour tones and grains may vary and as a result each piece may also react to the climate differently. In tropical climates like Hong Kong, temperature changes can cause any kind of wood to expand and contract, as it absorbs moisture in the air. While we do not expect your piece will require any care in our workshops, simply give us a call in the unlikely event any drawers or doors need adjusting. We provide a friendly after care service for all our customers.

我們的環保桃木

我們的木材來自美國妥善管理的森林；桃木家具全部手工製作，並採用環保桃木。您擁有的家具絕對是既美觀又環保。

個性的表現

懂得欣賞實木的天然特質，令每件完成品變得獨一無二是非常重要的。每件木材的色調和木紋可能有異，因此對氣候的反應都不一樣。像香港這樣的熱帶地區，溫度轉變及濕氣令木材容易冷縮熱漲。在家具需要時間適應環境的同時，如遇到甚麼問題，例如抽屜或櫃門需要調整，致電給我們，我們樂意為所有顧客提供友善的售後保養服務。



What is “protection”?

All walnut pieces are pre-treated with a nourishing oil to enhance the natural beauty of the wood but we also recommend that you apply protection. This is a one-off matte coating, specially developed by TREE for TREE, which helps preserve the character of the wood (age, grain and feel), and will cause very minimal change in colour to the wood.

How does “protection” work?

Protection acts as an initial buffer which means that if a spillage occurs you have time to react and remove the liquid or food quickly before it leaves serious blemishes or stains on your piece.

How long do I have to remove spillage?

Any prolonged exposure to liquids or oily foods will penetrate the protective layer and create a stain on the wood. As a general rule, any spills should be immediately removed by wiping with a damp cloth until all residue is removed, otherwise it will cause a permanent stain.



What cleaning products can I use?

We recommend using a cloth that has been dipped in warm soapy water and squeezed and then use a damp/dry cloth to wipe down a final time. Please do not use any chemical products – this includes furniture cleaners such as Pledge.

What should I do to avoid staining my piece?

Please always use placemats for hot and cold glasses, hot dishes, pizza boxes, flower vases and pot plants – basically anything that could create a stain.

What if I get a stain?

We provide a friendly after care service for all our customers in Hong Kong. Should your piece require some loving care from our carpenters, we can arrange to have it transported to our workshop for TReEtmEnt and returned back to you. Just let us know!



甚麼是「保護」？

所有的桃木家具已預先塗上了護木油，但我們還是建議再塗上保護漆。一次性的啞色塗層幫助保存木材的品質（木紋、防止老化、觸感），對木的色調亦只會有輕微的改變。

如何進行「保護」？

保護層用作最初的緩衝。即是說，若不慎打翻食物或飲料，尤其是在用來擺放東西的檯面，您有時間在留下嚴重瑕疵或污漬前立即進行清潔工作。

要多快處理溢出物？

任何停留太久的液體或油膩食物會滲透保護層繼而在木材上留下污漬。一般的做法應馬上用濕布擦掉所有殘留物，不然便會留下永久的污漬。



可以用甚麼清潔劑？

我們建議把布浸在暖的肥皂水並扭乾使用，最後用乾淨的濕或乾布擦拭。切勿使用任何化學產品，包括家具清潔劑Pledge。

可以怎樣防止污漬？

凡要放熱或冰的食物或飲料、薄餅盒、花瓶、盆栽；基本上一切有機會留下污漬的東西之前，可考慮使用餐墊。

假若我已在木材上留下污漬？

我們為香港的所有顧客提供友善的保養服務。如需木匠協助，我們會安排把您的家具帶回陳列室修理，再送返您家。



flagship store & head office | 28/f horizon plaza | ap lei chau
旗艦店 & 總公司香港鴨洲利榮街2號新海怡廣場28樓
tel. 電話 2870.1582 | hours. 營業時間 10.30 to 7.00

other stores : sai kung | soho
分店: 西貢蘇豪

www.tree.com.hk

