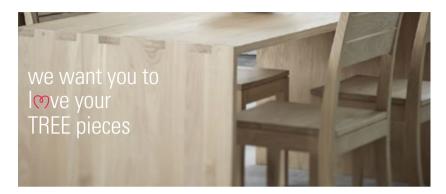
TREE®

OAK WOOD PROTECTION + CARE







A bit about oak

Oak is a strong and heavy hardwood with beautifully straight grains. Its colours are much lighter than teak, ranging from creamy white to more subtly rich tones. This tonal range comes from the varied colouring of the sapwood (outer rings of the tree) and the heartwood (inner ring of the tree). Oak is known for its longevity and lends itself to incredibly durable pieces that, given the right care, will last a lifetime.

Our eco-oak wood

Our solid oak wood is sustainably sourced from well managed forests in the U.S and Europe and, as all TREE pieces are processed to the highest social and ecological standards, you can be assured that you own a beautiful and unique piece that is the real sustainable deal!

Personality traits

It is important to appreciate that the very nature of solid wood makes every single piece unique. The colour tones may vary, the grain is specific and as a result each piece may also react to climate and colour TREEtments differently. In tropical climates like Hong Kong, the temperature changes can cause any kind of wood to expand and contract, as it absorbs the moisture in the air. While your piece may need some time to acclimatise to its new home, simply give us a call in the unlikely event any drawers or doors need adjusting. We provide friendly after care service for all our customers.





What is "protection"?

To preserve your piece of TREE solid oak wood furniture, we recommend that we apply protection on your behalf. This will help to retain the look and feel of the wood in the condition you bought it while also providing an initial barrier against day to day wear and tear. While protection does, as a rule, tend to make the colour of the wood slightly darker, this will be a minimal change. Please speak to one of our friendly sales staff who will be more than happy to advise you on protection for your piece.

How does "protection" work?

Protection acts as an initial buffer which means that if spillage occurs you have time to react and remove the liquid or food quickly before it leaves serious blemishes or stains on your piece.

How long do I have to remove spillage?

Any prolonged exposure to liquids or oily foods etc will penetrate the protective layer and create a stain on the wood. As a general rule of thumb, any spillage should be removed immediately by wiping with a damp cloth until all residue is removed, otherwise it will cause permanent staining.



What cleaning products can I use?

We recommend using a cloth that has been dipped in warm soapy water and squeezed and then wipe down a final time with a clean damp/dry cloth. Do not use any chemical products — this includes furniture cleaners such as Pledge.

What should I do to avoid staining my piece?

Please always use placemats for hot and cold glasses, hot dishes, pizza boxes, flower vases and pot plants - or anything that could create a stain. Just like our own skin, wood requires a little attention and care every day to keep it looking at its best!

What if I get a stain?

We provide friendly after care service for all our customers in Hong Kong. Should your piece require some loving care from our carpenters, we can arrange to have it transported to our showroom for TREEtment and returned back to you. Just let us know!





flagship store & head office | 28/f horizon plaza | ap lei chau 旗艦店 & 總公司 | 香港鴨脷洲利榮街2號新海怡廣場28樓 tel. 電話 2870.1582 | hours. 營業時間 10.30 to 7.00

other stores : soho \mid sai kung

分店: 蘇豪 | 西貢

www.tree.com.hk

